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## SOUTH COAST SKILLQUEST

### Cancellation Policy

All applications with a status of Submitted, Received or Accepted as of the closing date will be considered as attending and must be paid for.

No refunds will be offered for withdrawn applications after the closing date, unless there are exceptional circumstances to be considered by the Event Organiser. Withdrawals before the closing date will be entitled to a refund. Any refunds, if approved, will be subject to an administration fee.

#### Eligibility for Refund

Cancellations before 20th May 2026: Participants are entitled to a full refund.

- Cancellations between 21<sup>st</sup> May and 28<sup>th</sup> May - Participants are eligible for a 50% refund.
- Cancellations after 29<sup>st</sup> May - No refund will be provided.

ANY FEES REFUNDED WILL BE LESS \$3.50 WHICH IS THE ADMINISTRATION FEE

These fees are non-refundable and include:

- Stripe Payment Processing Fee & Scout Event Fee - \$3.50 per applicant

#### Method of Refund

- All refunds will be returned to the same payment method used for the original transaction.

#### Postponed Events

If an event is postponed, all registered applicants will be notified of the new date.

People will be given the new event date, if people are unable to attend on the new date and notify the event co-ordinator will be eligible for a refund in line with this policy.

#### Cancelled Events

If an event is cancelled, the Event Coordinator will assess any expenses already incurred. Based on this assessment, you will receive clear advice stating what level of refund can be offered to applicants. All efforts will be made to maximise the refund amount while maintaining financial accountability for costs already committed.